

# What using PalmPal means for a real HIV testing site

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# Interest as a coordinator

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- Site-wide
- Most training centered around CIF
- Design input
- Data
- Administrative
- Training

# Interest by Magnet

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- Impact on flow
- Impact on customers
- Impact on resources

# Introduction to Counselors

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- Met with counselors to discuss implementation.
  - Questionnaire walk-through
  - Initial feedback, needs, concerns
- Counselor reactions varied

# The Magic Question:

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"What makes a good counseling session"?

# Follow-up with Counselors

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- During initial implementation
- 3 Month follow-up
- Ongoing

# What's next?

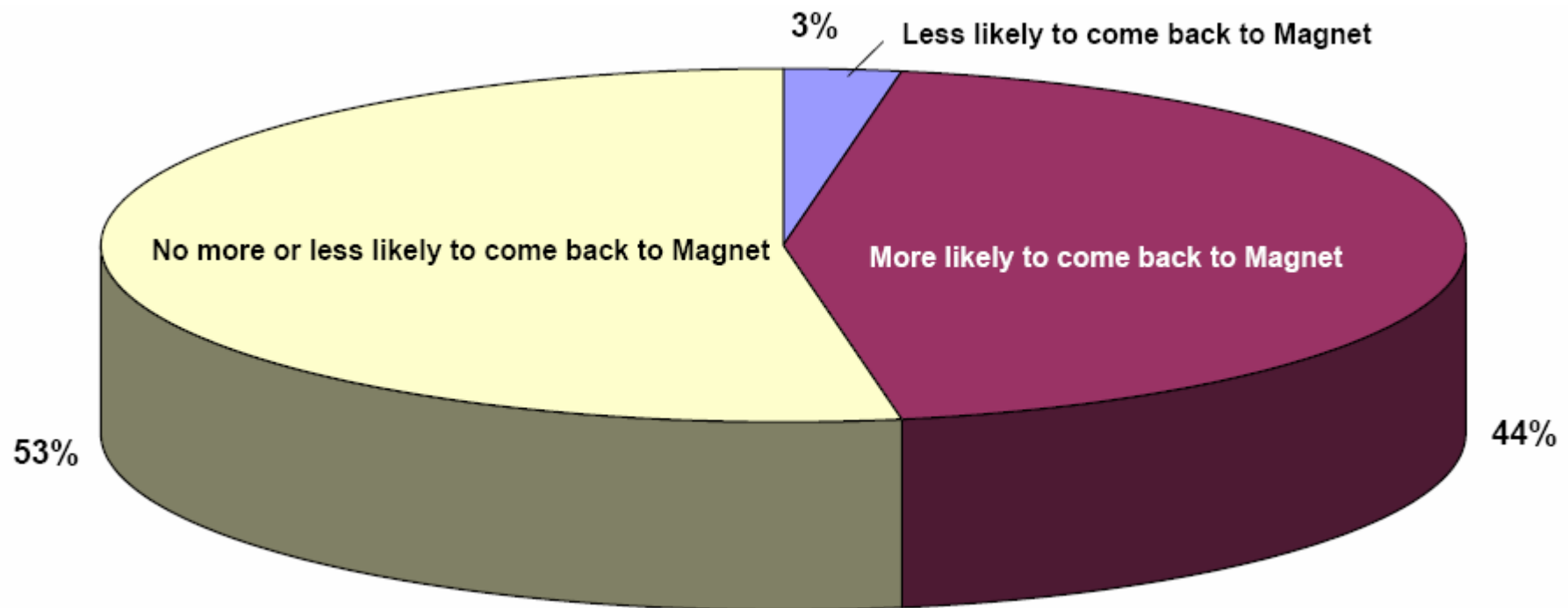
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- Going formless
- EQCL
- Names Reporting
- DAPS
- Setting the stage....

# What do customers really think?

How would knowing you have to fill out this survey on this device before your next HIV test influence your decision to be tested again at Magnet?

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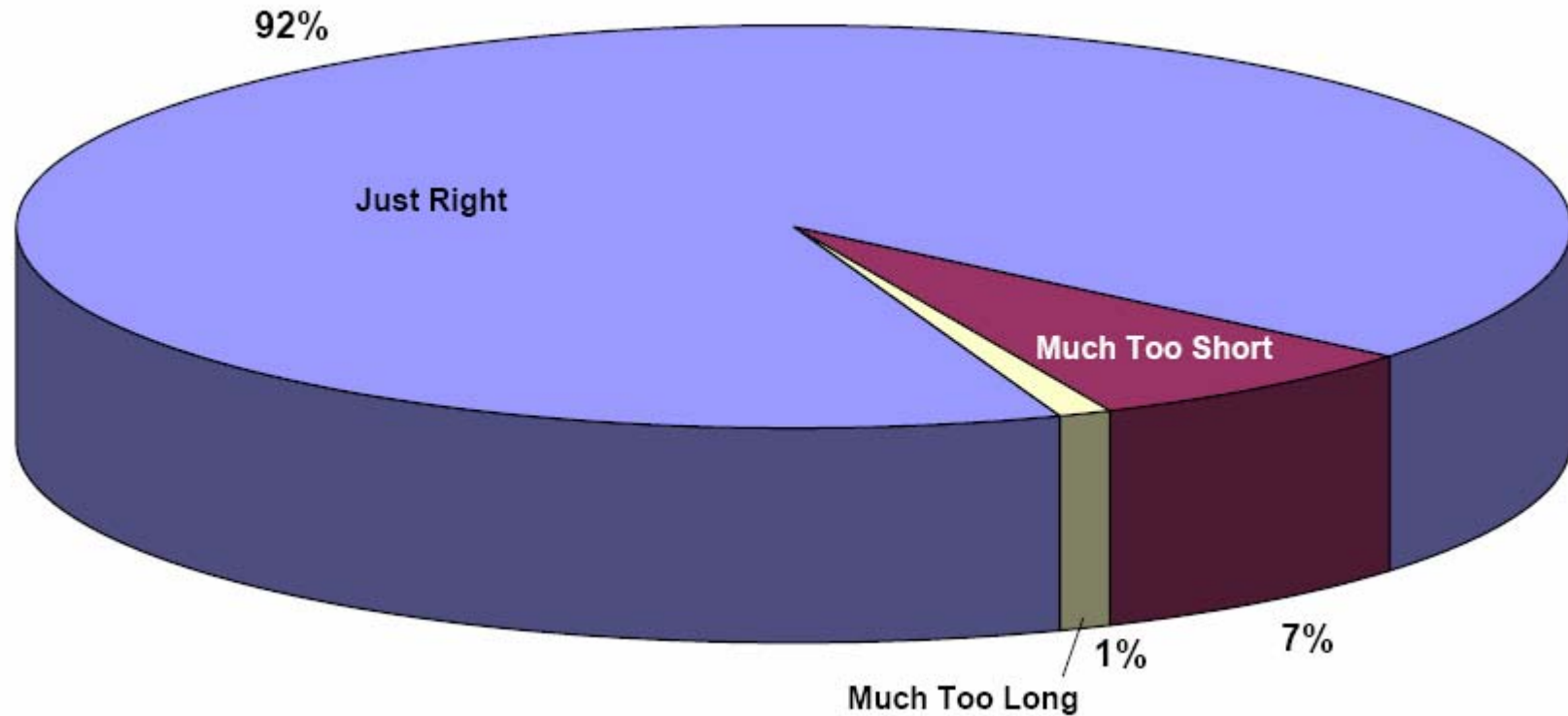


# What do customers really think?

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Did you find the length of time this took you to complete...

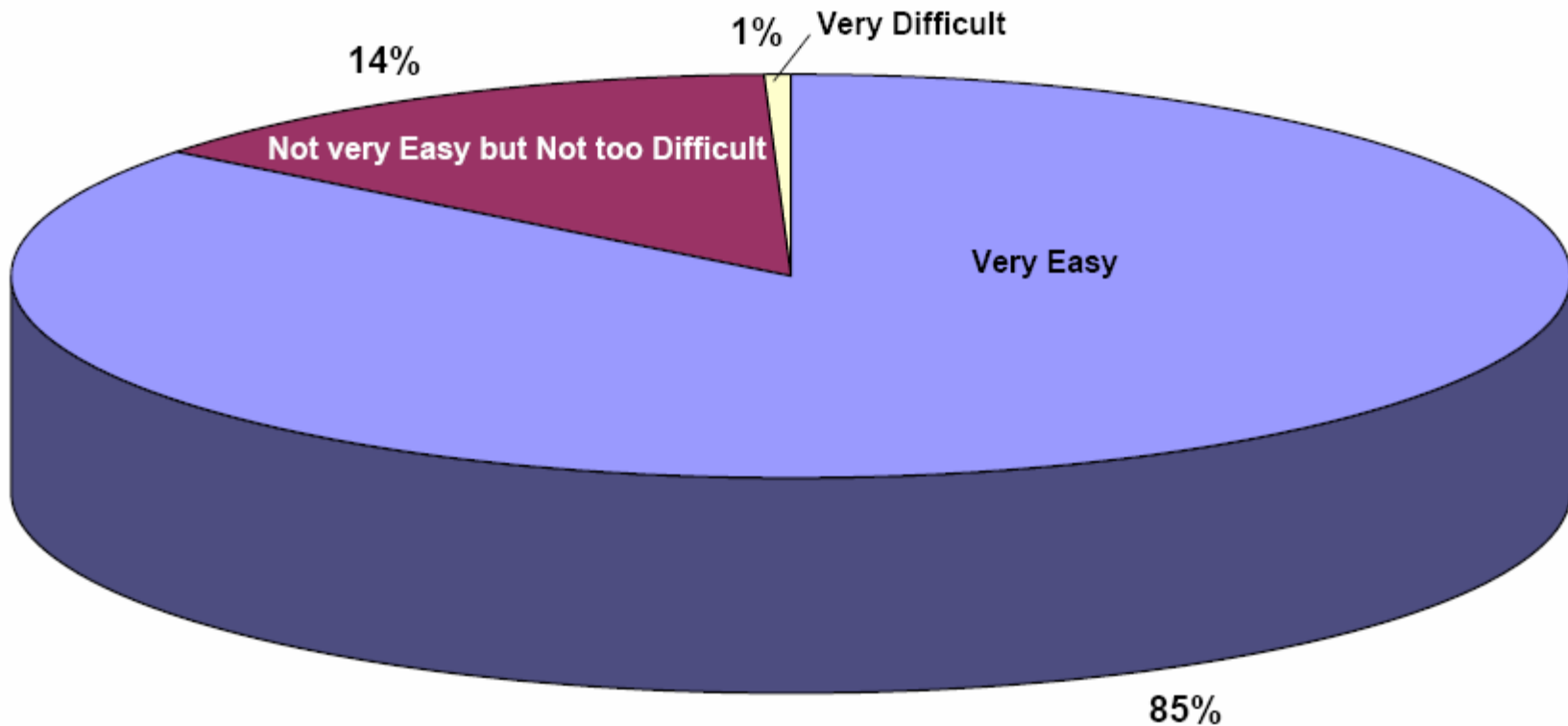


# What do customers really think?

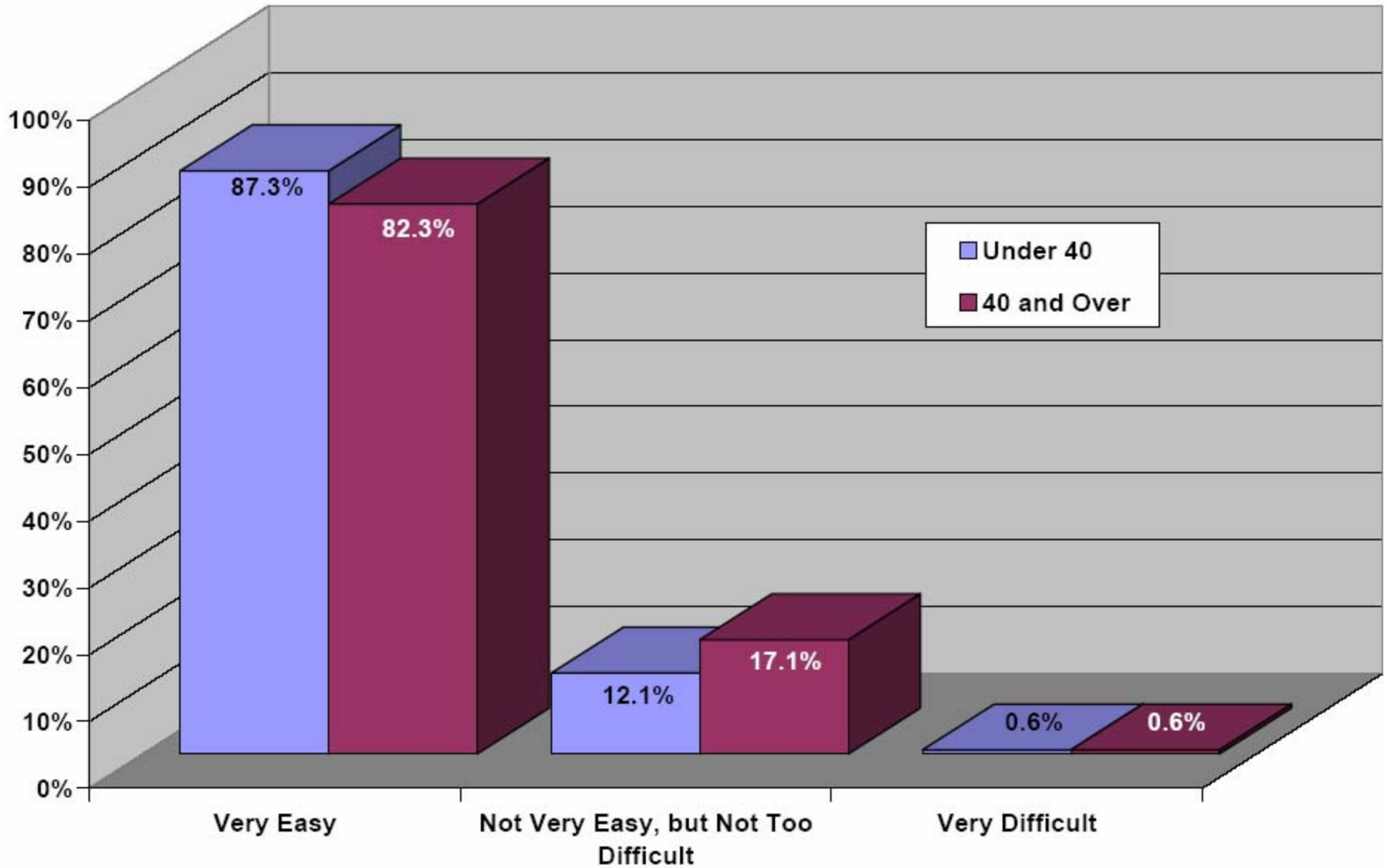
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Did you find completing these questions on this device...



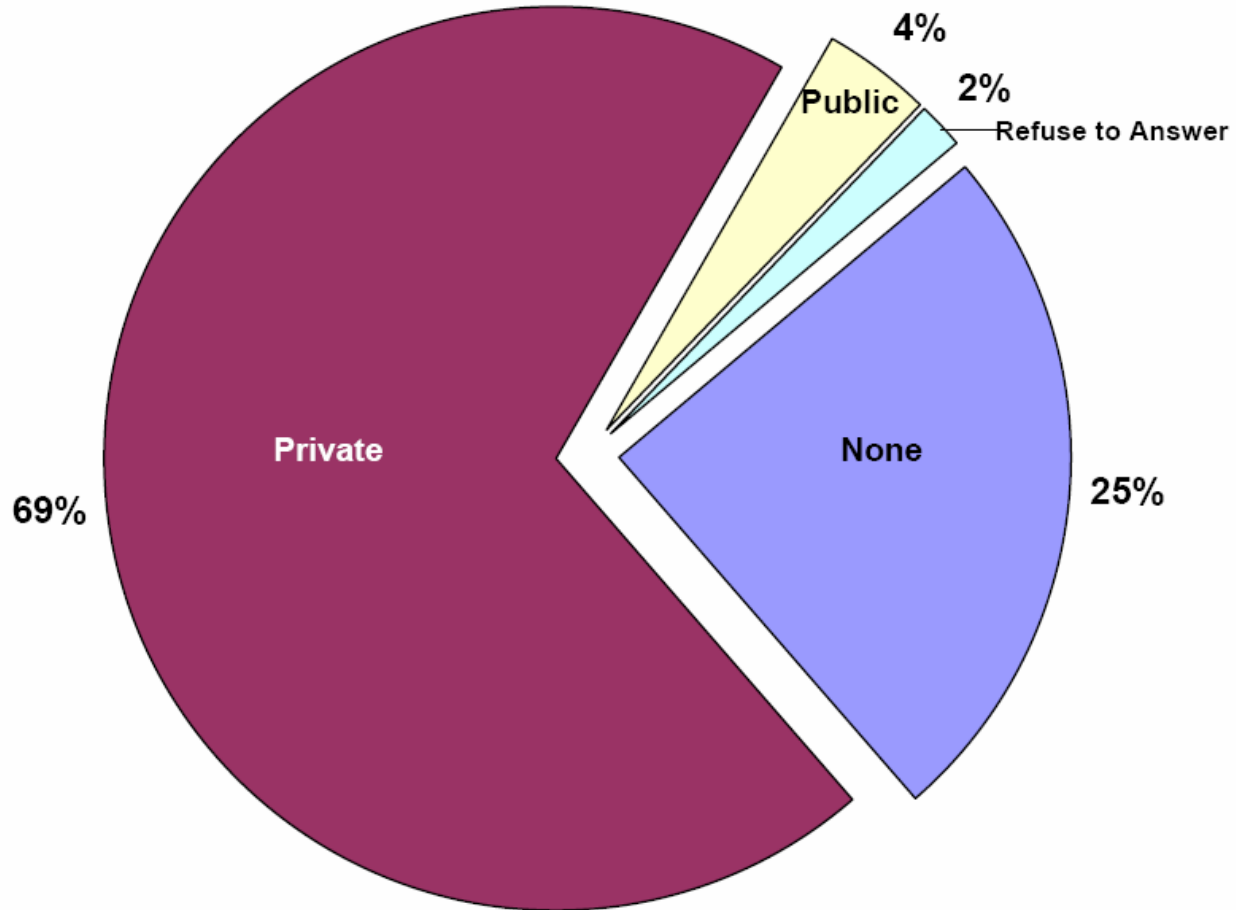
Ease of Use Response by Age Category, Magnet HIV CTL Customers, Feb - July 2006



# Demographics

Health Insurance Status of Magnet HIV CTL Customers, Feb - July 2006

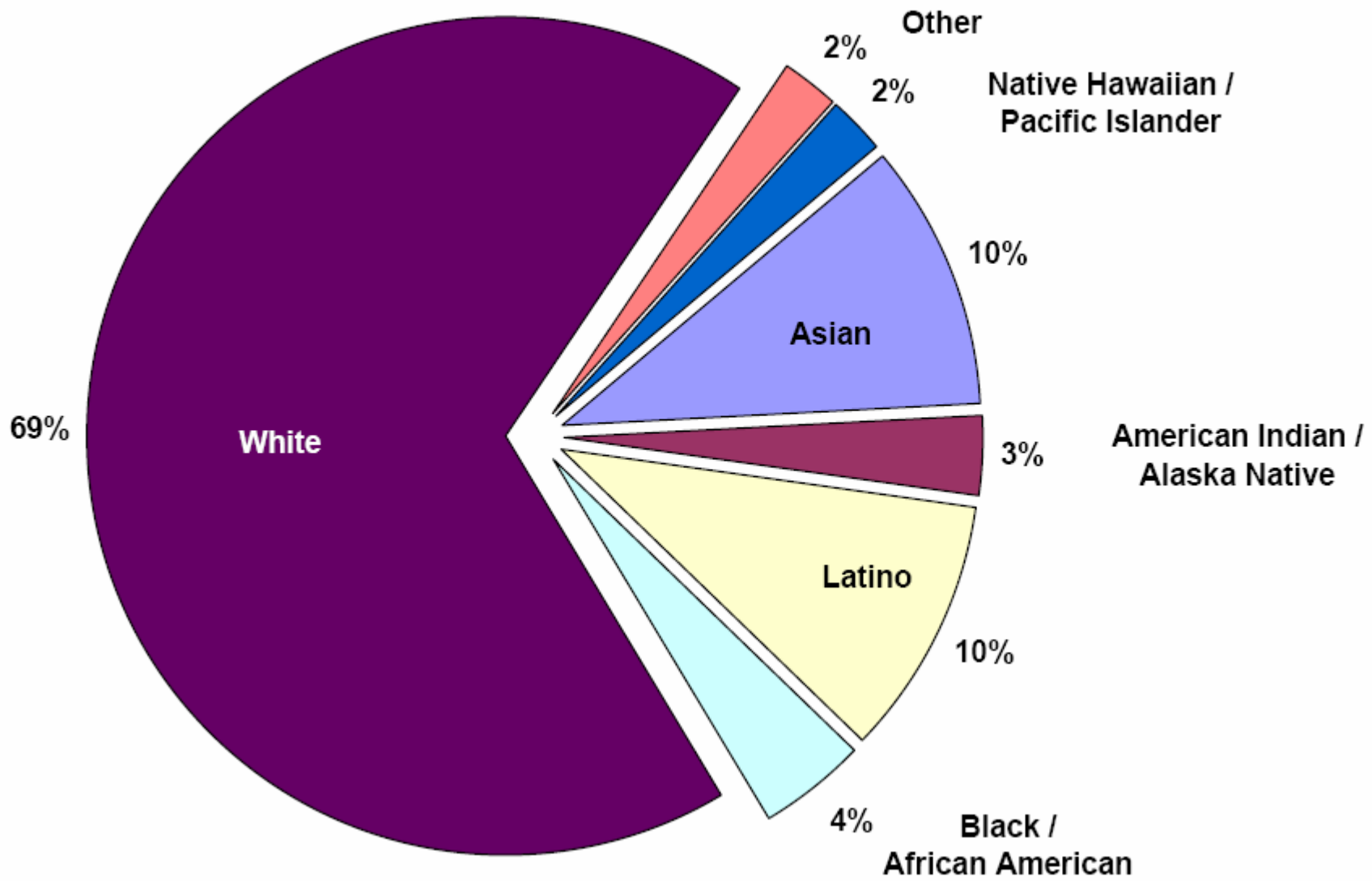
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HIV CTL @ 

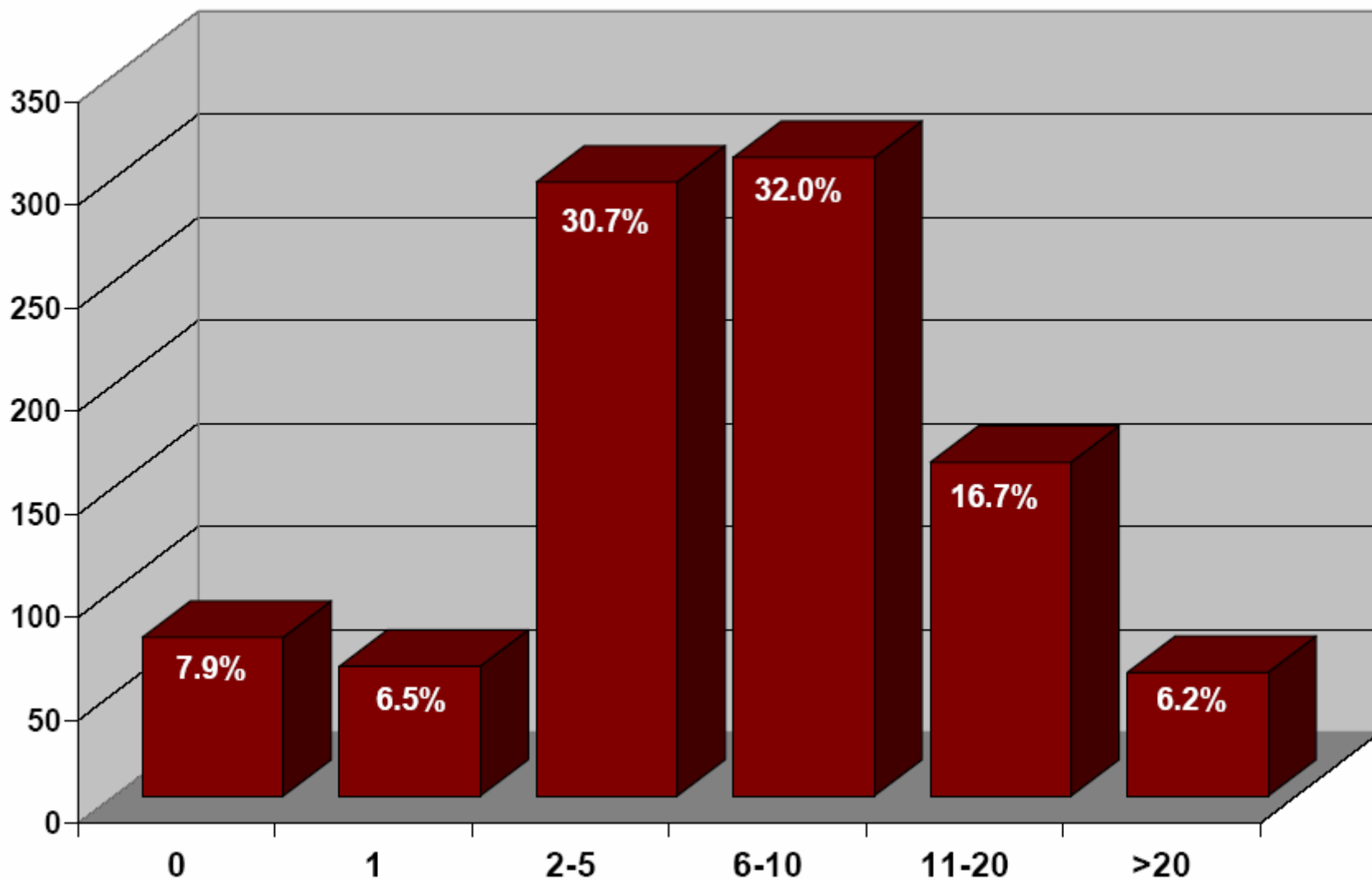
# Ethnicity of Magnet HIV CTL Customers, Feb - July 2006

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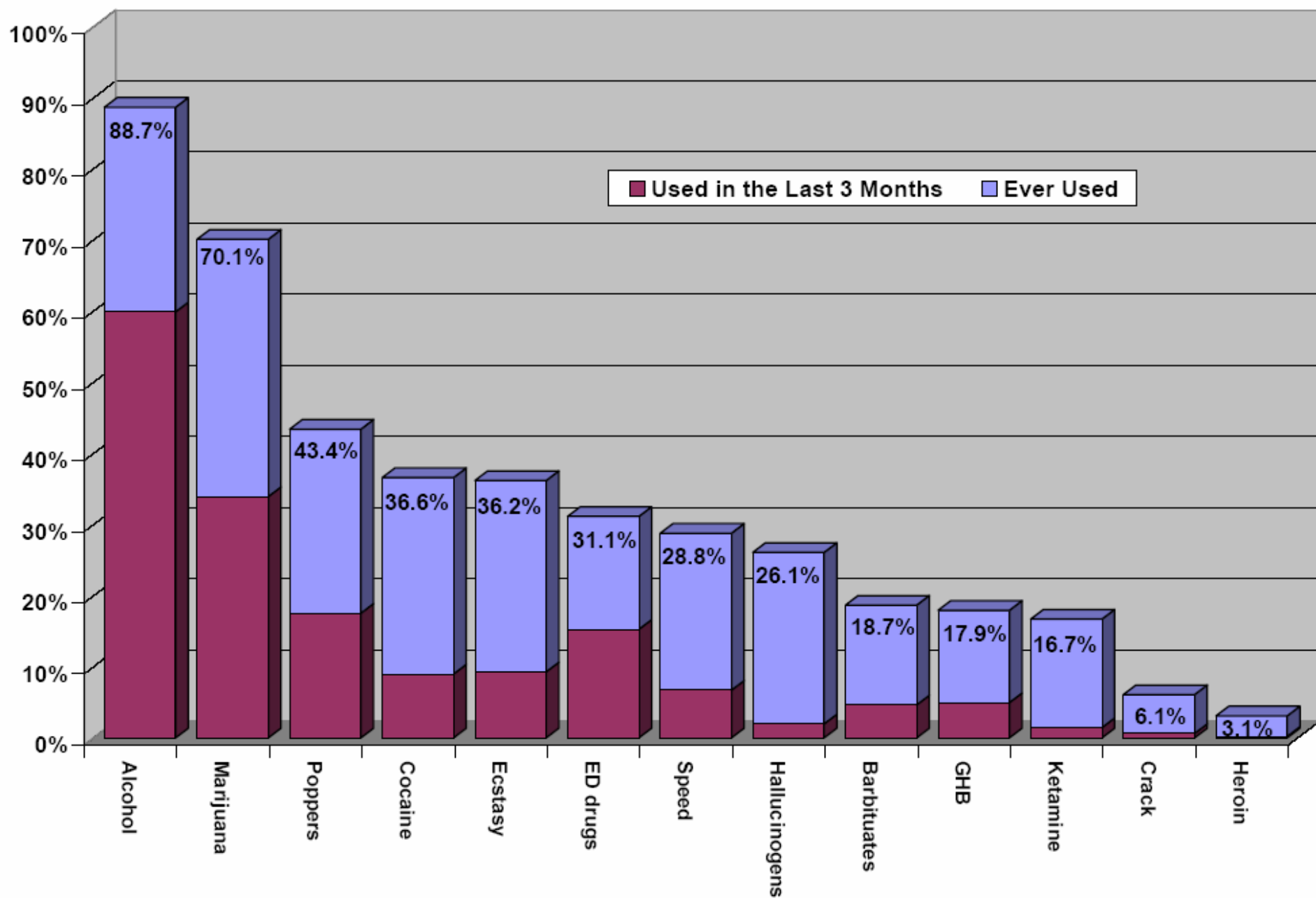
Number of Previous HIV Tests, Magnet HIV CTL Customers, Feb - July 2006



HIV CTL @ 

# Self-Reported Drug Use History, Magnet HIV CTL Customers, Feb - July 2006

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### Routine Testing and Risk Level, Magnet HIV CTL Customers, Feb - July 2006

